

## **Administering Converged Technologies Certificate (2493)**

This certificate provides students with the skills needed to be effective administrators of converged wireless, voice, and multimedia systems. Students will use vendor neutral software to analyze, troubleshoot, and measure connection performance of voice, video, and text processing for business information systems, home networks, and the Internet.

BUSM 1300 . . . . .	Introduction to Business . . . . .	3
ITIS 1005. . . . .	Computers and Information Processing. . . . .	3
ITIS 1008. . . . .	Ethics in Information Technology . . . . .	1
ITIS 1025. . . . .	Managing and Optimizing Personal Computers. . . . .	2
ITIS 1030. . . . .	Security Awareness . . . . .	1
ITIS 1115. . . . .	Internet Technologies and Concepts . . . . .	2
ITIS 1125. . . . .	Using Microsoft Office: InfoPath Forms. . . . .	2
ITIS 2100. . . . .	Using Web-Based Collaboration Services . . . . .	2
<b>ITON 1020 . . . . .</b>	<b>Using Microsoft Windows . . . . .</b>	<b>1</b>

**OR**

<b>ITON 1030 . . . . .</b>	<b>Using Microsoft Windows Vista . . . . .</b>	
ITON 1610. . . . .	Wireless Communications and Networking . . . . .	2
ITON 1620. . . . .	Voice Communications and Networking. . . . .	2
ITON 1720. . . . .	Using Desktop Linux . . . . .	1
ITON 2630. . . . .	Converged Technologies Administration . . . . .	2

**Certificate Total: 24**