

Standing Requirements

SLO/Performance Indicator

Phlebotomy Outcome Set

Outcome 1

Perform blood collection techniques adequate for the entry level phlebotomist

Performance Indicator	Mapping
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1.1

Lakeland Learning Outcomes: 4, 6a, 6b, 7, 8a, 8b

Perform venipuncture obtaining a quality blood sample suitable for testing.

1.2

Lakeland Learning Outcomes: 4, 6a, 6b, 7, 8a, 8b

Perform capillary puncture obtaining a quality blood sample suitable for testing.

Outcome 2

Critically assess pre-analytical variables effecting sample quality and test results.

Performance Indicator	Mapping
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2.1

Lakeland Learning Outcomes: 14, 16, 17, 4, 5, 6a, 6b, 7, 8a, 8b

Identify pre-analytical variable that effect sample integrity and correlate with quality test results.

2.2

Lakeland Learning Outcomes: 14, 16, 17, 4, 5, 6a, 6b, 7, 8a, 8b

Identify causes of patient identification errors and correlate those with quality test results.

Outcome 3

Demonstrate professional behaviors appropriate to phlebotomist.

Performance Indicator	Mapping
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3.1

Lakeland Learning Outcomes: 10, 11, 12a, 12b, 13, 20a, 20b, 21, 4, 5, 6a, 6b, 7, 8a, 8b, 9a, 9b

Communicates clearly with patients and other health care professionals.

3.2

Lakeland Learning Outcomes: 1, 21, 3

Demonstrates personal responsibility and accountability.

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