

Standing Requirements

SLO/Performance Indicator

Phlebotomy Outcome Set

Outcome 1

Perform blood collection techniques adequate for the entry level phlebotomist

Performance Indicator	Mapping
1.1 Perform venipuncture obtaining a quality blood sample suitable for testing.	Lakeland Learning Outcomes: 4, 6a, 6b, 7, 8a, 8b
1.2 Perform capillary puncture obtaining a quality blood sample suitable for testing.	Lakeland Learning Outcomes: 4, 6a, 6b, 7, 8a, 8b

Outcome 2

Critically assess pre-analytical variables effecting sample quality and test results.

Performance Indicator	Mapping
2.1 Identify pre-analytical variable that effect sample integrity and correlate with quality test results.	Lakeland Learning Outcomes: 14, 16, 17, 4, 5, 6a, 6b, 7, 8a, 8b
2.2 Identify causes of patient identification errors and correlate those with quality test results.	Lakeland Learning Outcomes: 14, 16, 17, 4, 5, 6a, 6b, 7, 8a, 8b

Outcome 3

Demonstrate professional behaviors appropriate to phlebotomist.

Performance Indicator	Mapping
3.1 Communicates clearly with patients and other health care professionals.	Lakeland Learning Outcomes: 10, 11, 12, 12b, 13, 20a, 20b, 21, 4, 5, 6a, 6b, 7, 8a, 8b, 9a, 9b
3.2 Demonstrates personal responsibility and accountability.	Lakeland Learning Outcomes: 1, 21, 3

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