Medical Assisting Certificate

The mission of the Medical Assisting Certificate Program is to prepare competent, responsible and caring entry-level medical assistants through education and practice in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains to become members of the health care team. In addition the program fosters professionalism, ethics, personal growth and development, and lifelong learning. This is done by:

- Providing a competency based education in medical assisting that enables the student to work effectively in both the clinical and administrative aspects of the ambulatory care setting.

- Providing information and education that will enable the student to practice ethically and within the scope of medical assisting.

- Encouraging the student to display flexibility, cooperation and critical thinking in working with teams to provide patient care.

- Providing an educational background that will encourage the student to participate in continuing education activities and to strive to grow and manage change in their careers.

Program Outcomes

The program outcomes for the Medical Assisting Program

1. To graduate 70% of students who enter the program within 5 years.
2. Graduates will pass the CMA (AAMA) certification examination on first attempt at 80%.
3. Graduates will work in a health care capacity within one year of graduation at 70%
4. The graduates will rate the program overall as satisfactory at a 70% level.
5. Employers will rank Lakeland graduates as prepared at the entry level for a medical assistant at 70%.

Achieved levels of learning outcomes per the Annual Report to the Medical Assisting Education Review Board

Year	Retention	Job Placement
	>=60%	>=60%
2015	100.00%	87.50%
2014	88.89%	100.00%
2013	100.00%	90.00%
2012	100.00%	84.62%
2011	72.73%	100.00%
5 year avg.	92.31%	91.49%

According to the Lakeland Assessment Council, the Medical Assisting Program has developed these Learning Outcomes:

1. Apply communication skills in the health care setting
2. Exhibit competent clinical skills
3. Observe safety and emergency preparedness policies
4. Exhibit competent administrative skills
5. Apply ethical and legal standards in the health care setting.