

Return Policies

- ➔ Specific term dates will be printed on receipt.
- ➔ Wrapped packages must be unopened.
- ➔ Exposed access codes are not returnable.
- ➔ New textbooks must be free of markings.
- ➔ All sales are final if purchased after refund deadline.

Textbooks

- 16-week classes:
 - Second week with receipt & schedule.
 - Four weeks with proof of drop.
- 12-week & 8-week classes:
 - First week with receipt & schedule.
 - Second week with proof of drop.
- 5-week classes have until the third day of class for a refund.
- Classes shorter than five weeks have until the first day of class for a refund.

Instant E-Books & Access Codes

- May be returned within 14 days from first day of activation OR...
- 30 days after date of purchase AND. . .
- Returns must be within the posted textbook return deadlines.
- No refunds if more than 10% of product has been viewed or if any pages were printed.

General Merchandise

- All products must be returned in the condition as purchased.
- Refunds will be credited to the same payment type as originally purchased.
- Merchandise may be returned within two weeks of date of purchase with receipt.
- Electronics may be returned within two weeks of date of purchase with receipt if unopened.
- Clothing may be returned within two weeks of date of purchase with receipt if tags are still attached.

All returns are at the discretion of bookstore management.

General Information

Email: lakelandbookstore@lakelandcc.edu

Web: lakelandcc.edu/bookstore

Phone: 440.525.7124

Hours Of Operation

See our website for current store hours at lakelandcc.edu/bookstore.

Why Buy Your Textbooks At The Lakeland Bookstore?

- The most up-to-date, accurate information comes directly from the faculty, meaning you're receiving the correct materials for your class.
- Course materials are offered in the most equitable formats that work best for you.
- Purchases are protected under the Lakeland Bookstore's return policies.
- You have the convenience of on-campus shopping. Everything you need is in one place.
- Daily, online and end-of-term book buyback.

The campus bookstore is owned and operated by Lakeland Community College, so all proceeds generated go back to the college, ultimately benefitting you.



@LCCBookstore



Lakeland Community
College Bookstore



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**Thank you for supporting your
Lakeland Community College Bookstore!**

Lakeland

COMMUNITY COLLEGE

BOOKSTORE

- Textbooks
- Lakeland apparel
- School supplies
- Backpacks
- Electronics
- Study aids & reference materials
- Gifts & cosmetics
- Nursing apparel & supplies
- And more!



lakelandcc.edu/bookstore

Textbook Information


Order by Booklist

1. Log in to myLakeland.
2. Click on the "Student" tab.
3. Under "myRECORDS," click on "Booklist."
4. You will be able to see everything that is required & optional for all classes you are currently registered for.
5. Click on the link of a textbook to take you to the item on our website.
6. Add the item to your cart, go back to your booklist, and repeat for each textbook you need.
7. When you're done, checkout like normal.
8. Buy online and pick up in store for free. You will receive an email saying your order is completed & ready to be picked up (photo ID is required).
 - a. Or have your order shipped to your home. Free shipping on orders over \$25 (additional charges may apply if shipped outside the continental United States).

Textbook Search

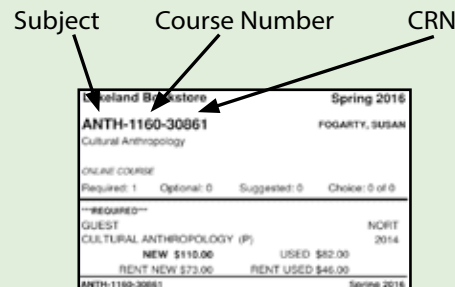
1. Click on "Textbook Search" on the left of the bookstore website to find what books you need.
2. Select the term, department, course, and section to get your specific class (all found on your schedule).
3. Add the items you want to your cart & repeat for each class.
4. Checkout when you're done.

Class Schedule

- Click on the light blue book icon  in the class schedule to see textbooks' title, author, pricing, rental options and more before registering.

How To Find Textbooks In The Bookstore

- Bring your most up-to-date schedule.
- Textbooks are arranged alpha-numerically by subject and course number, with the exception of ENGL, ISYS and NURS textbooks, which are located in the middle of the store.
- Signs at the end of each aisle indicate which classes are down that specific aisle.
- Match the subject, course number and CRN to the appropriate shelf tag.
- Shelf tag includes the title, edition, new/used prices and rental options of the book(s) required for the class.
- Some shelf tags say "All Sections" meaning all sections of that particular course are using the same textbook.



Textbook Rentals

- Certain textbooks are available to rent at a lower price for the current term.
- You must be 18 years of age or older to rent.
- You must have a valid credit/debit card in your name.
- Rentals must be returned in resaleable condition (i.e., no water damage, cover attached, no missing pages, etc.).
- If textbooks are not returned, the credit/debit card used to secure the rental(s) will be charged the remaining balance to replace the book, plus a \$5 late fee per textbook rented and not returned.

Book Buyback

Daily Buyback

- Buys textbooks at the current market value for used textbook companies only.
- Held at the register inside the bookstore.
- Some dates are excluded.

End-of-term Buyback (Best time!)

- Held during finals week (times are posted).
- Buys textbooks at current market value for the bookstore & used textbook companies.

Online Buyback

- Click on "Online Book Buyback" under "Related Links" on the bookstore website.
- Enter ISBN number(s) & get a quote.
- Print your prepaid shipping label.
- Ship your books & get a check within three weeks.

Photo ID is required for all buybacks.

CCP Students

- CCP students can come into the store or order textbooks online.
- Please refer to the "CCP How to Order Textbooks" link to the left of the bookstore website (top of page on mobile device) if you order online.
- If you plan to come into the bookstore to get textbooks, make sure to bring a printed copy of your schedule & a photo ID.
- You must check in with customer service.
- All books must be returned at the end of the semester.
- Textbooks for classes taken at the high school will be provided by the high school and must be returned to the high school.